SERVICE LEVEL OUTTURN PERFORMANCE POSITION 2012-13

REVENUE OUTTURN 2012/13		Budget Book 12/13	Revised Budget 12/13	Actual 2012/13	(Under) / Overspend before SeRCOP Adjustment	Transfers to to (from) reserves	Carry Forwards	Adjusted (Under) / Overspend	(Under) / Overspend before SeRCOP Adjustment	Code / IFRS Adjustments	IAS19 Pension Adjustments	SeRCOP Adjustment	SOA -Code Adjusted (Under) / Overspend
		£	£	£	£	£	£	£	£	£	£	£	£
COR002	Chief Executive	(9,100)	14,000	11,166	(2,834)			(2,834)	(2,834)		(29,336)	18,170	(14,000)
CCM001	Cemetery, Crematorium and Churchyards	(760,200)	(641,200)	(590,786)	50,414	(1,783)		48,631	50,414		(45,534)	16,400	21,280
ENF102	Cheltenham Environmental Fund- Parks	0	108,400	67,188	(41,212)		42,400	1,188	(41,212)				(41,212)
OPS001	Parks & Gardens Operations	893,250	1,204,450	1,024,652	(179,798)	45,400		(134,398)	(179,798)		(30,098)	(23,150)	(233,047)
OPS002	Sports & Open Spaces Operations	1,227,400	982,300	880,841	(101,459)	(451)		(101,910)	(101,459)			7,702	(93,757)
OPS004	Allotments	88,400	29,100	47,402	18,302			18,302	18,302		(6,426)	(400)	11,477
OPS101	Arle Road Nursery Operations	0	(99,800)	(49,764)	50,036			50,036	50,036				50,036
OPS102	GCC Schools	0	(45,200)	(28,505)	16,695			16,695	16,695				16,695
CCR001	Community Safety (Crime Reduction)	276,000	179,400	175,574	(3,826)			(3,826)	(3,826)			(25,400)	(29,226)
CCT001	CCTV	134,600	127,200	128,344	1,144			1,144	1,144			(1,900)	(756)
REG001	Environmental Health General	7,600	(5,100)	(23,509)	(18,409)			(18,409)	(18,409)		(185,930)	209,439	5,100
REG002	Licensing	0	21,000	9,803	(11,197)	11,200		3	(11,197)			(59,569)	(70,766)
REG003	Animal Control	56,300	25,500	23,592	(1,908)			(1,908)	(1,908)			(1,800)	(3,708)
REG012	Air Quality	39,400	34,900	18,623	(16,277)			(16,277)	(16,277)			(3,800)	(20,077)
REG013	Polution Control	139,000	114,500	116,046	1,546			1,546	1,546			(21,900)	(20,354)
REG014	Contaminated Land	29,900	31,800	27,807	(3,993)			(3,993)	(3,993)			(4,300)	(8,293)
REG016	Food Safety	116,300	184,000	184,001	1			1	1			(30,320)	(30,319)
REG017	Health & Safety At Work	79,800	163,200	163,200	0			0	0			(28,200)	(28,200)
REG018	Pest Control	80,700	58,400	53,720	(4,680)		5,000	320	(4,680)			(14,200)	(18,880)
REG020	Water Sampling	500	500	0	(500)			(500)	(500)				(500)
STC011	Abandoned Vehicles	21,700	8,800	10,812	2,012			2,012	2,012			(1,600)	412
SUP039	Callouts	0	0	(3,248)	(3,248)			(3,248)	(3,248)			3,248	0
EMP001	Emergency Planning	155,050	154,550	112,197	(42,353)	32,815	7,000	(2,539)	(42,353)			(5,350)	(47,703)
PLP102	Development Task Force	343,300	403,900	291,371	(112,529)	103,529	9,000	0	(112,529)		(16,233)	(40,500)	(169,261)
Strategic Directors		**2,919,900**	**3,054,600**	**2,650,528**	**(404,072)**	**190,710**	**63,400**	**(149,962)**	**(404,072)**	**0**	**(313,557)**	**(7,430)**	**(725,058)**
BUC001	Building Control - Fee Earning Work	26,150	54,450	38,734	(15,716)			(15,716)	(15,716)		(54,513)	(21,100)	(91,329)
BUC002	Building Control - Non Fee Earning Work	0	15,700	15,700	0			0	0			(100)	(100)
DEV001	Development Control - Applications	577,600	775,900	755,814	(20,086)		8,000	(12,086)	(20,086)		(38,491)	(504,439)	(563,017)
DEV003	Development Control - Enforcement	0	56,900	40,658	(16,242)			(16,242)	(16,242)		(5,412)		(21,653)
DEV004	Development Advice	0	0	(14,266)	(14,266)			(14,266)	(14,266)				(14,266)
ENA001	Housing Enabling	63,500	6,700	(30,013)	(36,713)		36,700	(13)	(36,713)			(1,950)	(38,663)
PLP001	Planning Policy	173,300	232,600	258,772	26,172			26,172	26,172		(22,491)	(15,150)	(11,469)
PLP003	Implementation	78,900	0	0	0			0	0				0
PLP101	Joint Core Strategy	7,300	267,400	145,296	(122,104)	122,104		0	(122,104)			(22,750)	(144,854)
HOS004	Housing Standards	242,700	671,000	655,042	(15,958)			(15,958)	(15,958)		(59,415)	(191,550)	(266,923)
PSH001	Private Sector Housing Grants	100,000	85,600	81,247	(4,353)			(4,353)	(4,353)	154,155		(12,700)	137,101
PSH003	Disabled Facilities Grants	64,300	81,000	81,000	0			0	0	107,354		(49,800)	57,554
SPP002	Community Alarms	(44,600)	(6,000)	(11,064)	(5,064)			(5,064)	(5,064)		(4,065)	(45,600)	(54,728)
BUC004	Land Charges	(67,250)	(31,350)	(51,480)	(20,130)	34,400		14,270	(20,130)		(2,789)	(42,550)	(65,469)
SUP040	Built Environment	(393,500)	(1,111,400)	(1,066,305)	45,095			45,095	45,095		(61,317)	1,127,622	1,111,400
ECD001	Economic Development	85,900	357,400	222,259	(135,141)		118,900	(16,241)	(135,141)		(262)	(5,250)	(140,653)
ENF101	Cheltenham Environmental Fund- Townscape	0	37,200	14,941	(22,259)		22,200	(59)	(22,259)				(22,259)
ENF106	Community Pride Fund	0	20,000	0	(20,000)		38,500	18,500	(20,000)				(20,000)
FLD001	Flood Defence and Land Drainage	151,600	245,100	243,834	(1,266)			(1,266)	(1,266)		(14,844)	(36,600)	(52,710)
PLP004	Conservation	99,000	160,700	146,159	(14,541)			(14,541)	(14,541)		(8,262)	(53,100)	(75,903)
PLP006	Trees	70,300	150,500	151,812	1,312			1,312	1,312		(9,078)	(25,700)	(33,467)
PUB101	Public Art	0	0	25	25			25	25				25
URB101	Urban Design	0	6,000	14,441	8,441		10,400	18,841	8,441				8,441
CPK001	Car Parks - Off Street Operations	(1,269,300)	(1,728,300)	(1,680,468)	47,832	19,674	17,700	85,206	47,832		(10,683)	(69,976)	(32,827)
CPK011	On Street Civil Parking Enforcement	(100)	0	0	0			0	0		(23,100)	23,100	0
CPK012	On Street Car Parking	(100)	0	0	0			0	0		(10,543)	10,543	0
CPK021	Residents Parking Schemes	(100)	0	0	0			0	0		(8,281)	8,281	0
CPK102	Brewery Car Park	0	0	0	0			0	0				0
CPK103	Sandford Lido car park	0	0	0	0			0	0				0
ENF103	Cheltenham Environmental Fund- Transport	0	12,500	3,065	(9,435)		9,400	(35)	(9,435)				(9,435)
ENF105	Cheltenham Environmental Fund- Public Protection	0	15,000	723	(14,277)		14,600	323	(14,277)				(14,277)
ESR001	Highways Agency Verges & Trees	109,500	125,200	70,884	(54,316)			(54,316)	(54,316)			(500)	(54,816)
PUT001	Concessionary Travel	26,300	0	0	0			0	0				0
PUT101	Royal Well Bus Node	13,400	17,200	18,139	939			939	939			300	1,239

SERVICE LEVEL OUTTURN PERFORMANCE POSITION 2012-13

APPENDIX 3

REVENUE OUTTURN 2012/13		Budget Book 12/13	Revised Budget 12/13	Actual 2012/13	(Under) / Overspend before SeRCOP Adjustment	Transfers to to (from) reserves	Carry Forwards	Adjusted (Under) / Overspend	(Under) / Overspend before SeRCOP Adjustment	Code / IFRS Adjustments	IAS19 Pension Adjustments	SeRCOP Adjustment	SOA -Code Adjusted (Under) / Overspend
		£	£	£	£	£	£	£	£	£	£	£	£
PUT102	Shopmobility	87,850	79,250	74,817	(4,433)			(4,433)	(4,433)		(6,490)	(100)	(11,023)
TMR101	CBC Highways works	97,800	106,400	86,196	(20,204)		10,900	(9,304)	(20,204)	157,127	(3,477)	(2,700)	130,747
Built Environment		**300,450**	**702,650**	**265,961**	**(436,689)**	**176,178**	**287,300**	**26,789**	**(436,689)**	**418,636**	**(343,512)**	**68,231**	**(293,335)**
ECD002	Markets	6,350	(1,000)	(2,984)	(1,984)			(1,984)	(1,984)				(1,984)
SUP017	Business Improvement/Transformation	137,300	132,100	34,294	(97,806)	17,000	60,600	(20,206)	(97,806)		(17,448)	(42,675)	(157,929)
CCC001	Climate Change/Agenda 21	23,100	52,700	52,700	0			0	0			(600)	(600)
COM001	Community Development	135,300	2,000	(54,379)	(56,379)		56,400	21	(56,379)			(200)	(56,579)
COR003	Corporate Policy Making	(29,500)	(32,100)	(57,193)	(25,093)		21,800	(3,293)	(25,093)		(22,823)	81,114	33,198
COR101	Former Employee Dispute	0	26,000	34,541	8,541			8,541	8,541				8,541
DRM011	Twinning Expenses	43,300	41,800	39,657	(2,143)			(2,143)	(2,143)		(2,270)	(2,210)	(6,623)
GBD001	Community Welfare Grants	238,950	434,350	315,485	(118,865)		109,000	(9,865)	(118,865)			(18,800)	(137,665)
GBD103	SLA Single Advice Contract	176,100	112,600	112,310	(290)			(290)	(290)				(290)
GBD104	Citizens Advice Bureau	37,400	30,000	30,000	0			0	0				0
PLP103	Cheltenham Strategic partnership	10,200	137,900	122,003	(15,897)		7,900	(7,997)	(15,897)			(17,414)	(33,312)
SUP018	Press & PR/Communications	82,800	(31,200)	(33,045)	(1,845)			(1,845)	(1,845)		(15,821)	48,866	31,200
SUP037	Equal Opportunities	1,700	2,500	200	(2,300)			(2,300)	(2,300)			(200)	(2,500)
DRM001	Democratic Representation and Management	512,850	636,350	611,534	(24,816)		7,000	(17,816)	(24,816)			(38,410)	(63,226)
DRM006	Cabinet Expenditure	82,800	38,600	38,600	0			0	0			(1,710)	(1,710)
DRM007	O & S Committees	64,900	69,800	69,800	0			0	0			140	140
DRM009	Civic Expenses	60,600	31,600	29,876	(1,724)			(1,724)	(1,724)				(1,724)
DRM010	Civic Car	32,900	24,300	21,249	(3,051)			(3,051)	(3,051)				(3,051)
DRM012	Civic Events	30,600	63,400	53,801	(9,599)			(9,599)	(9,599)				(9,599)
SUP007	Committee Services	(2,700)	(800)	(520)	280			280	280		(16,170)	16,690	800
DRM008	Corporate Subscriptions	23,700	22,800	19,359	(3,441)			(3,441)	(3,441)				(3,441)
EMP002	Emergencies	0	0	2,238	2,238			2,238	2,238				2,238
REG019	Public Conveniences	162,600	131,100	156,789	25,689	30		25,719	25,689			5,450	31,139
RYC002	Green Waste	(42,700)	(3,500)	(118,374)	(114,874)			(114,874)	(114,874)			(4,600)	(119,474)
RYC004	Recycling Centres	249,700	540,100	408,492	(131,608)	(21,935)		(153,543)	(131,608)			4,600	(127,008)
RYC005	Bring Sites	74,700	50,700	(1,029)	(51,729)			(51,729)	(51,729)			(100)	(51,829)
RYC006	Recycling Collection Schemes	348,350	505,150	650,180	145,030		11,900	156,930	145,030			(800)	144,230
SRM001	Grass Verges	0	0	0	0			0	0				0
STC001	Street Cleaning	832,900	873,400	786,663	(86,737)			(86,737)	(86,737)			(100)	(86,837)
SUP004	Legal	(26,600)	(10,000)	(28,119)	(18,119)		15,500	(2,619)	(18,119)			28,119	10,000
SUP034	Fleet Management	0	(28,800)	11,410	40,210			40,210	40,210				40,210
SUP102	Sourcing Strategies	117,700	37,000	0	(37,000)			(37,000)	(37,000)				(37,000)
SUP104	L & C Trust set up costs	0	0	12,574	12,574	(12,574)		0	12,574				12,574
TRW001	Trade Waste	0	3,600	(210,266)	(213,866)		14,500	(199,366)	(213,866)				(213,866)
WST001	Household Waste	976,900	1,194,000	1,251,273	57,273		51,800	109,073	57,273			(14,824)	42,448
ELE001	Registration of Electors	183,000	148,250	160,312	12,062			12,062	12,062			(14,106)	(2,044)
ELE002	District Elections	204,800	237,500	233,984	(3,516)			(3,516)	(3,516)		(181)	(12,706)	(16,403)
ELE003	Elections Support/Overheads	(1,350)	(9,100)	(12,551)	(3,451)			(3,451)	(3,451)		(10,812)	23,363	9,100
ELE005	Parish Elections	0	4,000	4,010	10			10	10		(596)		(586)
ELE008	Police & Crime Commissioner Elections	0	0	(2,998)	(2,998)			(2,998)	(2,998)				(2,998)
HOM001	Homelessness	585,200	314,500	95,091	(219,409)		190,000	(29,409)	(219,409)		(32,623)	(100)	(252,131)
HOS001	Housing Strategy	20,300	43,100	43,100	0			0	0			(6,000)	(6,000)
HOS002	Housing Partnerships	0	0	194	194			194	194				194
SPP001	Supporting People	15,900	96,100	96,100	0			0	0			(47,900)	(47,900)
SUP036	Project Management	187,700	(45,100)	(66,449)	(21,349)		22,000	651	(21,349)		(22,225)	88,675	45,100
Ubico					0		170,000	170,000	0				0
Commissioning		**5,557,750**	**5,875,700**	**4,909,911**	**(965,789)**	**(17,479)**	**738,400**	**(244,868)**	**(965,789)**	**0**	**(140,970)**	**73,561**	**(1,033,198)**
SUP010	Internal Audit	16,950	0	8,923	8,923			8,923	8,923			(8,923)	0
ADB102	Custodians	(7,100)	0	(7,953)	(7,953)			(7,953)	(7,953)		(5,348)	13,301	0
CPK002	Car Park Income Collection	1,500	(10,000)	(12,910)	(2,910)			(2,910)	(2,910)		(8,842)	21,752	10,000
SUP008	Reception/Customer Services	(68,700)	26,800	(3,006)	(29,806)			(29,806)	(29,806)		(30,518)	33,524	(26,800)
SUP014	Cashiers	(5,000)	0	(678)	(678)			(678)	(678)		(11,407)	12,085	0
SUP024	Postal Services	(3,200)	0	(3,223)	(3,223)			(3,223)	(3,223)		(7,231)	10,454	0
AIR101	Gloucestershire Airport	22,200	(2,700)	(2,264)	436			436	436			200	636
COR001	Corporate Management (excl bad debt prov R8910)	960,550	1,115,450	1,081,621	(33,829)			(33,829)	(33,829)	(23,074)	(65,900)	(180,023)	(302,826)
COR006	Treasury Management	72,800	78,600	88,310	9,710			9,710	9,710				9,710

SERVICE LEVEL OUTTURN PERFORMANCE POSITION 2012-13

APPENDIX 3

REVENUE OUTTURN 2012/13		Budget Book 12/13 £	Revised Budget 12/13 £	Actual 2012/13 £	(Under) / Overspend before SeRCOP Adjustment £	Transfers to to (from) reserves £	Carry Forwards £	Adjusted (Under) / Overspend £	(Under) / Overspend before SeRCOP Adjustment £	Code / IFRS Adjustments £	IAS19 Pension Adjustments £	SeRCOP Adjustment £	SOA -Code Adjusted (Under) / Overspend £
HAV001	Housing Advances	0	0	211	211			211	211				211
SUP009	Accountancy	61,150	47,300	10,161	(37,139)		15,000	(22,139)	(37,139)			(10,161)	(47,300)
SUP011	Creditors	0	(16,200)	(1,628)	14,572			14,572	14,572			1,628	16,200
SUP012	Debtors	48,400	(31,200)	(39,816)	(8,616)			(8,616)	(8,616)			39,816	31,200
SUP033	Central Purchasing	8,650	(1,200)	(20,543)	(19,343)			(19,343)	(19,343)			20,543	1,200
SUP035	Insurances	(4,100)	(2,300)	(12,783)	(10,483)			(10,483)	(10,483)			12,783	2,300
SUP038	Pensions Backfunding	1,470,600	1,472,000	1,473,108	1,108			1,108	1,108		364,000		365,108
SUP003	Human Resources	(1,300)	10,500	(11,281)	(21,781)		30,000	8,219	(21,781)		(1,301)	12,581	(10,500)
SUP013	Payroll	0	(18,800)	5,166	23,966			23,966	23,966			(5,166)	18,800
SUP019	Health & Safety	2,000	7,700	(5,482)	(13,182)			(13,182)	(13,182)			5,482	(7,700)
SUP020	Training & Development	(23,800)	92,500	67,570	(24,930)		5,000	(19,930)	(24,930)			(67,570)	(92,500)
HBA001	Housing Benefit Admin	99,200	21,100	23,190	2,090			2,090	2,090		(67,014)	(6,550)	(71,474)
HBP001	Rent Allowances	(47,100)	(46,900)	30,992	77,892			77,892	77,892				77,892
HBP002	Rent Rebates	(99,000)	(105,700)	(162,550)	(56,850)			(56,850)	(56,850)				(56,850)
HBP003	Local Housing Allowance	(70,500)	(70,500)	(70,500)	0			0	0				0
LTC002	Council Tax Benefit	(332,800)	(26,000)	(44,754)	(18,754)			(18,754)	(18,754)				(18,754)
SUP005	ICT	(276,150)	75,750	14,343	(61,407)	61,200		(207)	(61,407)		(55,958)	41,615	(75,750)
SUP006	Telephones	0	0	0	0			0	0				0
SUP022	Printing Services	0	0	0	0			0	0				0
SUP101	GO ICT Centre of Excellence	263,625	46,925	32,841	(14,084)			(14,084)	(14,084)				(14,084)
ADB101	Cheltenham Municipal Offices	26,500	6,800	(34,502)	(41,302)	433		(40,869)	(41,302)		(5,450)	39,952	(6,800)
ADB103	Cheltenham Depot	(17,200)	(30,800)	19,357	50,157	4,243		54,400	50,157			(12,185)	37,972
CUL002	War Memorials	12,300	18,900	4,165	(14,735)	14,900		165	(14,735)				(14,735)
ECD101	Xmas in Cheltenham	41,700	50,400	54,724	4,324	47		4,371	4,324				4,324
ENF104	Cheltenham Environmental Fund- Property	0	63,000	(400)	(63,400)		60,000	(3,400)	(63,400)			400	(63,000)
FIE040	Income and Expenditure on Investment Properties and Changes in	(364,800)	(339,850)	(515,552)	(175,702)	148,911		(26,791)	(175,702)			146,215	(29,486)
SUP025	Property Services	60,350	219,900	335,474	115,574	(80,618)		34,956	115,574		(48,430)	(260,915)	(193,771)
LTC001	Council Tax	965,800	626,400	594,353	(32,047)			(32,047)	(32,047)		(45,557)	(11,009)	(88,613)
LTC003	Council Tax Leaflet	0	0	0	0			0	0				0
LTC011	NNDR	(119,300)	(72,200)	112,570	184,770			184,770	184,770		(5,575)	(1,950)	177,245
LTC012	NNDR Relief	12,100	77,100	17,856	(59,244)		59,200	(44)	(59,244)				(59,244)
Resources		**2,706,325**	**3,282,775**	**3,025,112**	**(257,663)**	**149,116**	**169,200**	**60,653**	**(257,663)**	**(23,074)**	**5,470**	**(152,122)**	**(427,389)**
CUL001	Arts Development	186,000	24,700	22,338	(2,362)		1,500	(862)	(2,362)				(2,362)
CUL106	Art Gallery & Museum grant funded projects	0	6,200	(22,093)	(28,293)	(5,831)	33,100	(1,024)	(28,293)				(28,293)
CUL107	Art Gallery & Museum Operations	1,076,100	1,160,700	995,299	(165,401)	227,400	4,700	66,699	(165,401)		(67,611)	3,574	(229,438)
CUL108	Everyman Theatre	144,600	144,200	139,894	(4,306)			(4,306)	(4,306)				(4,306)
CUL109	Playhouse Theatre	24,100	8,800	8,810	10			10	10				10
TAC101	AGM Trading Account	0	0	0	0			0	0				0
TOU002	Tourist/Visitor Information Centre	88,450	86,250	74,266	(11,984)			(11,984)	(11,984)			(3,650)	(15,634)
CUL102	Town Hall Operations	693,800	829,200	796,326	(32,874)	(10,720)	23,000	(20,594)	(32,874)		(73,542)	5,923	(100,493)
CUL103	Pittville Pump Room Operations	276,400	184,300	161,811	(22,489)	9,194		(13,295)	(22,489)			440	(22,049)
CUL110	Entertainment Events - detail coded	(45,900)	(73,100)	(96,758)	(23,658)			(23,658)	(23,658)				(23,658)
CUL112	Town Hall Repairs & Maintenance	0	0	5	5			5	5				5
REC101	Recreation Centre Operations	1,739,100	1,663,100	1,611,407	(51,693)	1,460		(50,233)	(51,693)		(85,238)	9,183	(127,748)
REC102	Prince of Wales Stadium	162,500	162,400	162,396	(4)	7,277		7,272	(4)				(4)
REC001	Sports Development	91,000	99,900	100,148	248			248	248		(4,200)	(800)	(4,752)
REC005	Active Lifestyles	55,500	65,100	64,446	(654)			(654)	(654)		(2,724)	(2,114)	(5,492)
REC007	Holiday Recreation Programme	111,700	100,800	101,230	430			430	430			(300)	130
REC008	Support To External Sports Organisations	4,000	8,300	8,300	0			0	0			(1,250)	(1,250)
CSM001	Cultural - Service Management and Support Services	12,000	(4,400)	14,363	18,763			18,763	18,763		(21,117)	6,754	4,400
CUL111	Cheltenham Festivals	136,500	236,500	236,500	0			0	0				0
Wellbeing & Culture		**4,755,850**	**4,702,950**	**4,378,688**	**(324,262)**	**228,779**	**62,300**	**(33,183)**	**(324,262)**	**0**	**(254,431)**	**17,760**	**(560,933)**
COR001	**Bad Debt**	**40,000**	**40,000**	**21,842**	**(18,158)**	**0**	**0**	**(18,158)**	**(18,158)**	**0**	**0**	**0**	**(18,158)**
COR001	**Target Savings**	**(480,000)**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
TOTAL ALL SERVICES		**15,800,275**	**17,658,675**	**15,252,042**	**(2,406,633)**	**727,303**	**1,320,600**	**(358,729)**	**(2,406,633)**	**395,562**	**(1,047,000)**	**(0)**	**(3,058,071)**